

### **Max Life Insurance Company Limited**

# Max Life Secure Earnings & Wellness Advantage Plan Non-Linked Non-Participating Individual Life Insurance Savings Plan PROSPECTUS UIN:104N136V01

## LIFE INSURANCE COVERAGE IS AVAILABLE IN THIS PRODUCT.

#### ABOUT MAX LIFE INSURANCE

Max Life Insurance Company Limited is a Joint Venture between Max Financial Services Limited and Axis Bank Limited. Max Financial Services Ltd. is a part of Max Group. Max Life offers comprehensive protection and long-term savings life insurance solutions, through its multi-channel distribution including agency and third-party distribution partners. Max Life has built its operations over two decades through a need-based sales process, a customer-centric approach to engagement and service delivery and trained human capital. As per public disclosures and annual audited financials for FY2022-23, Max Life has achieved a gross written premium of INR 25,342 Cr.

For more information, please visit the Company's website at www.maxlifeinsurance.com

# Why you need Max Life Secure Earnings & Wellness Advantage Plan

Experience shows us that the best way to tackle uncertainty is to plan for it. We understand that in life, you have some goals which are non-negotiable and hence require a solid plan. In today's world, when the cost of healthcare and wellness is at a rise, it is imperative to make sure that you are adequately covered for unforeseen health events.

With this in mind, we present the *Max Life Secure Earnings & Wellness Advantage Plan (SEWA)*, a stepping stone in incentivizing every step, you take towards your wellness; a plan that combines protection with savings, wellness and in-built benefits towards healthcare that are assured right at the outset.

The benefits payable under this plan are over and above your existing medical insurance (if any).

#### Key Features of Max Life Secure Earnings & Wellness Advantage Plan

The plan offers the following benefits if you pay all due premiums and keep your policy inforce:

- 1. **Guaranteed returns** payable as a lump sum at maturity
- 2. In-built health cover for your health related expenses.
- 3. Multiple boosters to increase your returns

- 4. Wellness program to reward you for living a healthy lifestyle
- 5. Special discounts for women and transgender customers
- 6. Option of taking loan against policy to help you in case of financial emergencies
- 7. Tax benefits may be available as per prevailing tax laws



## **GENERAL DEFINITIONS OF THE TERMS USED**

- *"Annualised Premium"* means the premium amount payable in a year chosen by the policyholder excluding the taxes, rider premiums, underwriting extra premiums and loadings for modal premiums, if any.
- **"Total Premiums Paid"** means the total of all premiums received, excluding any extra premium, any rider premium, and taxes.
- **"Total Premiums Payable"** means the total of all premiums payable during the entire term, excluding any extra premium, any rider premium, any discount and taxes.
- "Sum Assured on Death" means an assured amount, which is guaranteed payable on death of the life insured in accordance with the terms and conditions of the policy. Sum Assured on Death shall be equal to higher of an absolute amount or 'Death Benefit Multiple' times the Annualized Premium (plus any underwriting extra premiums). Absolute Amount refers to the Sum Assured chosen by the policyholder at policy inception.
- *"Sum Assured"* refers to the absolute amount chosen by the policyholder at policy inception. Benefits payable under the product are linked to this Sum Assured.
- "Sum Assured on Maturity" (SAM) means the amount which is guaranteed to become payable on maturity of the policy, in accordance with the terms and conditions of the policy.

## Max Life Secure Earnings & Wellness Advantage Plan – Description of Variants

There are two Variants available in this plan: Elite Variant and Lite Variant. The details are given below.

- 1. Elite Variant: Under this Variant, you
  - a. Pay premium for a limited period (Premium Payment Term)
  - b. Get the following benefits upon payment of all due premiums:
    - i. A **fixed** benefit on hospitalization or undergoing surgeries which require hospitalization for more than 24 hours (during the Premium Payment term)
    - ii. A guaranteed lump sum on survival at the end of the chosen period (Policy Term)
    - iii. A **death benefit** payable immediately as lump sum on the death of life insured during the policy term
- 2. Lite Variant: Under this Variant, you

- a. Pay premiums for a regular period (20 or 30 years)
- b. Get the following benefits upon payment of all due premiums:
  - i. A **fixed** benefit on hospitalization or undergoing surgeries which require hospitalization for more than 24 hours
  - ii. **Guaranteed 100% of your premiums paid back** on survival at the end of the chosen period (Policy Term)
  - *iii.* A **death benefit** payable immediately as lump sum on the death of life insured during the policy term.



# **3 EASY STEPS TO BUY THIS PLAN**

Step 1: Decide the Sum Assured

**Step 2:** Choose the Variant (Elite Variant or Lite Variant) and premium paying term. The premium/benefits will vary depending upon the Variant chosen

**Step 3:** Register on the Max Life Wellness mobile application to get a 5% instant discount on the first year premium and other health and wellness benefits (Optional)

# What are the benefits under this plan?

# Benefits at a glance:

Fixed Daily Hospitalization Cash Benefit (FDHC)	Is payable in case of hospitalization (Non ICU) of more than 24 hours		
Fixed ICU Hospitalization Cash Benefit	Is payable in case of hospitalization (ICU) of more than 24 hours		
Fixed pay out on Minor Surgeries	Is payable on hospitalisation for a minimum period for 24 hours for undergoing medically necessary surgery in India and actually undergoing minor surgery as defined in the plan		
Fixed pay out on Major Surgeries	Is payable on hospitalization for a minimum period for 24 hours for undergoing medically necessary surgery in India and actually undergoing major surgery as defined in the plan		
Death Benefit	Is payable to nominee upon death of life insured		
Loyalty Booster	Is accrued post payment of each premium during the premium paying term		
Wellness Booster	Is accrued at each policy anniversary during the premium paying term		
Savings Booster	Is added to the accrued benefit at the end of each month after the completion of premium paying term (applicable to Elite Variant only)		
Maturity Benefit	Is payable at the end of policy term (Maturity) along with applicable Boosters less total withdrawals availed under the Health Care Benefit option, (if any).		





# PLAN AT A GLANCE

Variant	Premium Payment Term	Policy Term (in years)	Premium Payment Mode	En	ge at try* years)	Mat	e at urity* /ears)	Premium <sup>#</sup> (in	Rs.)		
	(in years)			Min	Max	Min	Max	Min	Max		
Elite	8	12			50	30	62	Annual: 27,000;			
Variant:	10	15			55	33	70	Semi-annual:			
Limited	12	18	Annual	Annual	<sup>3</sup> Annual,		55	36	73	13,702;	
Pay	15	20	Semi-	18	55	38	75	Quarterly: 6,906 Monthly: 2,313	No		
Lite Variant:	20	20	annual, Quarterly, Monthly	18	55	38	75	Annual: 7,760; Semi-annual: 3,938;	Limit^		
Regular Pay	30	30			45	48	75	Quarterly:1,985 Monthly: 665			

\*All ages mentioned above are age as on last birthday

# The minimum premium is exclusive of Goods and service tax and any other cess, underwriting extra premium (if any).

^ subject to Board Approved Underwriting Policy (BAUP).

# **BENEFITS IN DETAIL**

This section details the benefits payable during the policy term and payout period as per the Variant chosen.

Descriptio	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
Death	Payable on death of the life insured during the Policy Term provided all due premiums have been paid and the policy is in-force.	A lump sum 'Death Benefit' is pay: Insured during the policy term and Elite Variant      Sum Assured on Death     105% of Total Premiums     Paid plus underwriting     extra premiums plus     loadings for modal     premiums plus discount,     (if any) as on the date of     death of life insured     Accrued Benefit as on the     date of death of life     insured	able immediately on the death of the Life d is defined as higher of: Lite Variant      Sum Assured on Death     105% of Total Premiums Paid plus underwriting extra premiums plus loadings for modal premiums plus discount, (if any) as on the date of death of life insured     100% of Total Premiums Paid plus underwriting extra premiums plus	
			loadings for modal premiums plus discount, (if	



Events	of Benefits under the Pro	Size of such benefits		
Events	benefits are payable	Size of such benefics		
		any) as on the date of death of life insured plus accrued Wellness Booster plus accrued Loyalty Booster The policy will terminate in case of the death of the Life Insured during the		
		policy term. Elite Variant:		
Maturity	Payable on survival of the Life Insured on the maturity date provided all due premiums have been paid and the policy is in-force.	<ul> <li>Maturity Benefit as on date of maturity, equal to Sum Assured on Maturity plus an amount equal to the following shall be payable on maturity.</li> <li>Accrued Loyalty Booster (if any), plus</li> <li>Accrued Wellness Boosters (if any), plus</li> <li>Accrued Wellness Boosters (if any), less</li> <li>Total withdrawals availed under the Health Care Benefit option, (if any).</li> <li>'Sum Assured on Maturity' is equal to Total Premiums Payable till the date of maturity<sup>#</sup> multiplied by Accrual Factor</li> <li>'Accrued Benefit' at any point of time during the policy term is determined as:</li> <li>Total Premiums Paid<sup>#</sup> multiplied by Accrual Factor, plus</li> <li>Accrued Loyalty Boosters (if any), plus</li> <li>Accrued Wellness Boosters (if any), plus</li> <li>Accrued Benefit option, (if any).</li> </ul>		



Description	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
		Accrual Factor: Accrual Factor is the proportion of the premium added to the Accrued Benefit. It is defined as percentage of the Total Premiums Paid.		
		<u>Loyalty booster:</u> If all due premiums have been paid, Loyalty Booster shall be added to the Accrued Benefit post payment of each premium as per the chosen premium frequency.		
		Loyalty Booster is a multiple of the Annualised Premium at inception of the policy, and varies by policy term, premium payment term and variant chosen.		
		Saving Booster: A saving booster equal to Growth Rate multiplied by the Accrued Benefit, shall be added to the Accrued Benefit at the end of each month after the completion of premium payment term. i.e. the first saving booster shall be added at the end of premium payment term + 1 month and the last saving booster shall be added at the end of the policy term.		
		<u>Wellness Booster</u> : Wellness Booster is defined as percentage of Annualised Premium at inception of the policy, and shall accrue at each policy anniversary based on the conditions as mentioned in wellness section.		
		<u>Health Care Benefit Option</u> : Withdrawals are allowed under Health Care Benefit Option in this Variant. Health Care Benefit Option is being offered to enable customers to access money from this policy in case of health related needs. The amount withdrawn shall be excluded while computing the Saving Booster and Maturity Benefit.		
		Lite Variant:		
		Maturity Benefit is defined as:		
		<ul> <li>Sum Assured on Maturity, plus</li> <li>Accrued Loyalty Booster, (if any), plus</li> <li>Accrued Wellness Boosters, (if any).</li> </ul>		
		Sum Assured on Maturity is equal to 100% of the Total Premiums Payable*.		
		*The Total Premiums for the calculation of Sum Assured on Maturity under this variant shall be based on the undiscounted premium applicable at policy inception		
		<u>Loyalty Booster</u> : If all due premiums have been paid, Loyalty Booster shall be added to the Accrued Benefit post payment of each premium as per the chosen premium frequency.		



Description	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
		Loyalty Booster is a multiple	of the Annualised Premium at inception of	the
		policy, and varies by policy term, premium payment term and variant chosen.		
		<u>Wellness booster</u> : Wellness Booster is defined as percentage of Annualised Premium at inception of the policy, and shall accrue at each policy anniversary based on the conditions as mentioned in Wellness section		
		Savings Booster: Savings Boo	ster is not applicable under this variant.	
		<u>Health Care Benefit option:</u> Health Care Benefit option is not available under this variant.		
		hospitalisation for a minimur payable from the first day of medically necessary treatme	ish (FDHC) Benefit is payable in case of n, continuous and complete period of 24 he hospitalisation. The hospitalisation must be nt of any illness or injury due to an accident writing by a Medical Practitioner.	e for
	Payable for each day	The policyholder will receive a Fixed Daily Hospitalisation Cash (FDHC) amount for each day of Non – ICU hospitalisation, subject to a minimum hospitalisation period of 24 hours.		
Hospitaliza	of hospitalisation of the life insured for a period of at least 24 hours during the	An additional 100% of the applicable FDHC amount will be payable for each completed day of stay in the Intensive Care Unit (ICU) subject to the hospitalisation benefit being payable at the time of hospitalisation.		
tion	Premium Payment	Therefore, the following FDH	C benefit is payable:	
	Term, provided all	Hospitalisation Type	Benefit Payable	
	due premiums have been paid and the	Non – ICU	1x of FDHC per day	
	policy is in in-force.	ICU	2x of FDHC per day	
			1% of the Sum Assured chosen by the on, and remains constant throughout the	
		This benefit is a fixed per-day benefit and will be calculated on the basis of the number of continuous and completed days of Hospitalization. This will be paid as a lump sum amount, irrespective of actual hospitalisation expenses.		

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Description	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
		This benefit is payable with a maximum limit of 30 days per policy year and total of 300 days of hospitalisation over the premium payment term of the policy.		
		The specified number of days per policy year or over the premium payment term is inclusive of Non-ICU and ICU hospitalisation.		
		The Fixed Daily Hospitalisation Cash Benefit (FDHC) ceases on earlier of:		
		<ul><li>Claiming total of 300 days of hospitalisation and</li><li>End of premium payment term.</li></ul>		
		This Benefit shall be payable subject to the following:		
		<ul> <li>i. Liability to make any payment under this benefit shall commence only after a continuous and completed 24 hours of Hospitalisation of the life insured for each claim.</li> <li>ii. The Hospitalisation is for Medically Necessary Treatment for an Illness/Accident and is commenced and continued on the written advice of the treating Medical Practitioner.</li> <li>iii. The Company shall not be liable to pay the Fixed Daily Hospitalisation Cash benefit (FDHC) for more than the maximum number of days as specified, during the Premium Payment Term.</li> <li>iv. A waiting period of 90 days is applicable from policy commencement date, or policy revival date for Fixed Daily Hospitalisation Cash (FDHC) claims relating to illness. No benefit shall be payable for any hospitalisation due to illness during the waiting period. Such a waiting period is not applicable to claims arising due to accident provided the accident occurs after the inception of the policy or policy revival date as the case may be.</li> </ul>		
		v. More than one claim can be considered in respect of the Insured Person under this benefit during the Premium Payment Term, subject to the maximum number of days specified. On exhaustion of the maximum number of days allowed, the cover under this benefit will terminate in relation to such life insured.		
		vi. Once claim is considered admissible as per the terms and condition under this benefit, the policyholder is eligible for the fixed daily amount from the first day of Hospitalisation, provided that the life insured is hospitalised for a continuous period of 24 hours.		
		vii. The amount payable under this benefit will be calculated on the basis of the number of continuous and completed days of Hospitalisation and will be given as a single lump-sum payment.		
		viii. Any procedure / treatment which leads to Hospitalisation of less than 24 hours is not covered.		



Description of	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
Events		Size of such benefitsThe applicable waiting period, definitions and exclusions are terms and conditions section.A Fixed Surgical Care Benefit (FSC) is payable on Hospitalizat minimum period of 24 hours for undergoing medically neces India and actually undergoing that surgery. The surgery mus medically necessary treatment of any illness or injury due to should have been advised in writing by a Medical Practitione The policyholder will receive a proportion of the Sum Assure him/her at inception based on the type of surgery:Surgery TypeBenefit payable as % of Sum Assured Major SurgeryMajor Surgery10% S%"Major Surgery" is defined as any surgery directly involving to (including arteries), liver or lung as mentioned in terms and on terms and comparison of the surgery and the surger		tion for a essary surgery in ust be for o an accident and her. red chosen by
Undergoin g Surgery	hospitalized for at least 24 hours and under goes a medically necessary surgery while hospitalized during the Premium Payment Term, provided all due premiums have been paid.	<ul> <li>Initial Surgery is defined as any surgery directly involving the brain, near (including arteries), liver or lung as mentioned in terms and condition section</li> <li>"Minor Surgery" is any other valid surgery not categorised as Major Surgery.</li> <li>The benefit amount shall be paid based on the surgery resulting in highest claim amount in case of more than one surgery is performed on the Life Insured during the same Hospitalization.</li> <li>This benefit is a fixed lump sum benefit, irrespective of actual surgery expenses.</li> <li>Multiple claims under this benefit can be claimed during the premium payment term irrespective of any previous claims paid subject to the following limits: <ul> <li>20% of the Sum Assured in any one policy year.</li> <li>100% of the Sum Assured during the Premium Payment Term.</li> </ul> </li> <li>The Fixed Surgical Care Benefit (FSC) ceases on earlier of: <ul> <li>Claiming 100% of the Sum Assured and</li> <li>End of premium payment term.</li> </ul> </li> </ul>		
		i. Liability to ma	ake any payment under this benefit sha	Ill commence only

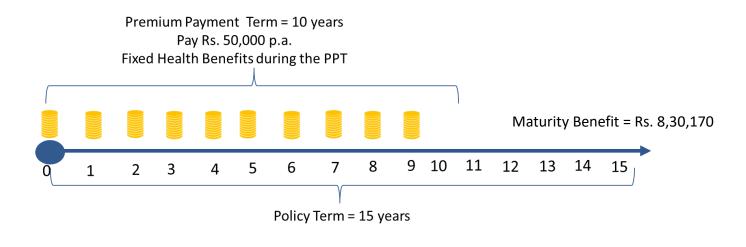


Description	Description of Benefits under the Product			
Events	How and when benefits are payable	Size of such benefits		
		<ul> <li>after a continuous and completed 24 hours of Hospitalization of the Life Insured for each claim.</li> <li>ii. The surgery is for Medically Necessary Treatment for an Illness/Accident and is commenced and continued on the written advice of the treating Medical Practitioner.</li> <li>iii. The Company shall not be liable to pay the Fixed Surgical Care Benefit (FSC) for more than the maximum limit as specified, during the premium payment term.</li> <li>iv. A waiting period of 90 days is applicable from policy commencement date, or policy revival date for Fixed Surgical Care benefit (FSC) claims relating to sickness. No benefit shall be payable for any Fixed Surgical Care (FSC) claim due to illness during the waiting period. Such a waiting period is not applicable to claims arising due to accident provided the accident occurs after the inception of the policy or policy revival date as the case may be.</li> <li>v. More than one claim can be considered in respect of the Insured Person under this benefit during the premium payment term, subject to the maximum limit specified. On exhaustion of the maximum limit allowed, the cover under this benefit will terminate in relation to such Life Insured.</li> <li>vi. Any procedure / treatment which leads to Hospitalization of less than 24 hours is not covered.</li> <li>The applicable waiting period, definitions and exclusions are as detailed in terms and conditions section.</li> </ul>		
Surrender	Payable immediately on surrender	The policyholder can surrender the policy anytime during the Policy Term, after it has acquired a surrender value.The policy acquires a Surrender Value on payment of two full years' premium.The surrender value will be equal to the higher of Guaranteed Surrender Value (GSV) or Special Surrender Value (SSV).The policy gets terminated after payment of surrender benefit.		



**Illustration 1:** Mr. Dhruv is a 35-year-old IT professional who wants to create a health corpus. He opts for the Elite Variant with policy term of 15 years and premium payment term of 10 years, to ensure fixed health benefits while at the same time create a corpus for his health goals. Let's look at the benefits he will receive:

Variant	Elite Variant	
Sum Assured Chosen	5 Lakh	
What You PAY <sup>1</sup> ?	50,000 p.a + applicable taxes	
Total Premiums Paid		5,00,000
Loyalty booster (accrues post payment of each premium as per the chosen premium frequency during the premium payment term)	(A)	3,60,000
Accrued Wellness booster (accrues at the end of each policy year during the Premium Payment Term)	(B)	30,000*
Total Accrued benefit at the end of Premium Payment Term inclusive of Loyalty Booster (A) & Wellness Booster (B)	(C)	5,65,000
Total Accrued Savings Booster @Growth Rate p.a.	(D)	2,65,170
Maturity Benefit (C+D)		8,30,170



<sup>1</sup> Exclusive of applicable taxes, cesses & levies and discounts (if any).

\*Assuming 3 Star wellness status every year

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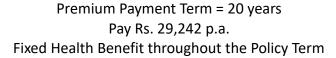
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**Illustration 2:** Mr. Shankar aged 35 years old, wants to ensure that he gets fixed benefits on hospitalization and surgeries. He buys Lite Variant of Secure Earnings & Wellness Advantage Plan with a policy term of 20 years and pays all regular premiums when due.

Variant			Lite Variant
S	um Assured chosen		5 Lakh
What You PAY <sup>1</sup> ?			29,242 p.a + applicable taxes
T	Total Premiums Paid		
Accrued Wellr	ness Booster (accrues at the end of each policy year)	(A)	35,090*
premium as p	<b>ter (accrues</b> post payment of each er the chosen premium frequency the premium payment term <b>)</b>	(B)	46,787
Total Accr	ued Savings boosters @8% p.a.	(C)	NA
Maturity I	Benefit (100% of total premiums paid	I +A+B+C)	6,66,711

Scenario 1: If all goes well and Shankar survives the policy term of 20 years



Maturity Benefit = Rs. 6,66,711



Policy Term = 20 years

Scenario 2: Shankar undergoes a Major heart surgery and is hospitalized for 3 days in an ICU.

Sum Assured Chosen	5 Lakh		
Major Surgery	10% Payout	Rs. 50,000	
Hospitalization of 3 days in ICU	2% of Sum Assured per day for 3 days	Rs. 30,000	





Total Payout

Rs. 80,000

Policy continues without any impact on the death benefit and maturity benefit. Balanced hospitalization benefit and surgical cash benefit continues for the balance number of days for the year and/or remaining term.

<sup>1</sup>Exclusive of applicable taxes, cesses & levies and discount, if any. \*Assuming 3 Star rating every year

## Applicable Discounts under the Plan

- 1. **Existing customer discount:** A 2% discount will be applicable only on first year premium for all existing Max Life customers.
- 2. **Staff discount:** A 2% discount will be applicable only on first year premium. This will be applicable for:
  - a. All employees of Max Life Insurance Co. Ltd,
  - b. All employees of Max Life Insurance Co. Ltd, licensed intermediaries (Corporate Agents, Insurance Marketing Firms, Broker and Web Aggregator) and their partners.
  - c. All Insurance Agents of Max Life Insurance Co. Ltd
- 3. **Online discount:** A 2% discount will be applicable on first year premium for all policies sourced through online channel

Only one out of above three (existing customer discount, staff discount or online discount) types of discount shall be applicable for a policy.

- 4. Wellness program enrollment discount: A 5% discount would be applicable on the 1<sup>st</sup> year premium to customers who enroll for the wellness program via the Max Life Wellness mobile application at policy inception
- 5. Transgender and female lives discount: A 5% discount will be applicable only on first year premium.

All these discounts shall apply on the base premium

## **Options available under the product**

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## 1. Health Care Benefit Option

## Elite Variant:

Health Care Benefit Option is being offered to enable customers to access money from this policy in case of health related needs. As the Elite variant offers limited pay options, the Fixed Daily Hospitalisation Cash Benefit (FDHC) and Fixed Surgical Care Benefit (FSC) expire at the end of premium payment term. In such scenarios, there is a risk that the customer may end up surrendering the entire policy in case of health



related emergencies. In order to ensure that the policy continues, the Elite variant offers the flexibility to withdraw from the Accrued Benefit to take care of medical / health / wellness needs.

The Health Care Benefit Option becomes available post the end of premium payment term, if all premiums till date are paid. Post the end of premium payment term, an amount up to 20% of the Accrued Benefit as at previous policy anniversary can be withdrawn each year. The minimum amount that can be withdrawn at any time is Rs. 5,000.

The amount withdrawn under the Health Care Benefit Option is to allow an advance against Maturity Benefits, if opted by the policyholder.

The withdrawal may be made as single lump sum withdrawal or multiple withdrawals. Savings Booster shall not be applicable on the amount withdrawn.

This option is not available for reduced paid up policies.

# Lite Variant:

Health Care Benefit option is not available under this Variant.

# 2. Wellness Program:

A wellness program is available under both variants of the product, with the objective of maintaining life insured's good health through provision of incentives to engage in a multi-faceted healthy lifestyle. This is an inbuilt benefit available to life insured.

This program comes with no additional cost.

Benefits under wellness program:

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- *First year premium discount:* On enrolling for the wellness program via the Max Life Wellness mobile application at policy inception, a discount of 5% will be applicable on the Annualized Premium for the 1<sup>st</sup> policy year.
- Wellness Booster (till PPT): An additional Wellness Booster (as % of the Annualised Premium applicable at inception of the policy, provided all due premiums have been paid) will be accrued under the policy at the end of each year (based on the wellness status achieved for that year), if the life insured maintains a healthy lifestyle and tracks their progress towards health/fitness goals under the wellness program.

The life insured's wellness status shall be based on a point based structure and shall be used to determine the Wellness Booster. The points will be allocated through a range of parameters comprising of online assessments, physical activity, health check-up and participation in health challenges. Any change in parameters will be subject to Board approved underwriting policy. The communication with respect to wellness benefit shall be notified to the policyholder before the policy anniversary.

 Health Services: The life insured may avail Medical Consultation services/Discounted Medicines and such health related services from service provider(s) affiliated to/registered with the Max Life Wellness mobile application. The services are expected to assist the life insured to ascertain diagnosis of a medical condition and obtain due care for the life insured in case of illness.

The health services shall be subject to review and revision based on objective measurable criteria in line with the Board Approved Underwriting Policy.





# **Objective Criteria:**

The Wellness Status is driven by an objective criterion where the life insured attains the status by accumulation of reward points. The points are allocated through a range of parameters comprising of online assessments, physical activity & health check-up through our empaneled service providers. The table below gives the point structure for determining Wellness Status basis age at entry:

Wellness Status		1 Star	2 Star	3 Star
Reward points		0-19,999	20,000-29,999	30,000 +
Malla e e e	Age - 18-35 years	0% of AP	3% of AP	6% of AP
Wellness	Age -36-44 years	0% of AP	4% of AP	8% of AP
Booster	Age - 45-55 years	0% of AP	5% of AP	10% of AP

## Points Accumulation Structure:

The life insured can earn reward points through a range of parameters, subject to maximum annual limits, as provided below:

Details	Online Assessment	Health Screening	Physical activity	Health Challenges
Limits	3,000	10,000	12,000	18,000

Description for Online Assessment	Max Reward Points (limit p.a.)
Physical Health Risk Assessment	1000
Diet/Nutrition Assessment	1000
Mental Health Risk Assessment	1000

The wellness program offers an inbuilt health checkup once a year which shall not be mandatory. The tests covered as a part of health checkup include: Blood Pressure, Blood Sugar, BMI and Cholesterol.

On completion of health checkup, the reward points will be allocated basis the below table:

Description for Health Check-up	Reward Points for undergoing health check-up (p.a.)	Additional Reward Points if the test results are within acceptable range (p.a.)
Blood Pressure	1250	1250
Blood Sugar	1250	1250
BMI	1250	1250
Lipid Profile	1250	1250

Description for Physical Activity	Reward Points (per day)
Total Steps per day: <5000	0
Total Steps per day: 5000-9999	50
Total Steps per day: 10000-14999	100
Total Steps per day: ≥ 15000	150

Description for Health Challenges	Reward Points
Participation in monthly health challenge	500
On featuring in the top ranks for the challenge	1000

Note for Health Services:

- Medical Consultation is an optional service offered at no additional cost. The life insured may exercise his/her own discretion to avail the services and to follow the treatment path suggested by the service provider.
- These services shall be directly provided by the service provider(s).
- The services can be availed only where the policy is in-force.



- All the supporting medical records should be available to avail the service.
- Max Life reserves the right to discontinue the service or change the service provider(s) at any time.
- The services are being provided by third party service provider(s) and Max Life will not be liable for any liability arising out of the usage of the wellness services.
- The operational cost of Rs.350 per annum inflating at 6% p.a. has been considered for administrating wellness program.

# Surrenders

The policyholder can surrender the policy any time after it has acquired a surrender value. The policy acquires a surrender value immediately on payment of two full years' premium. The surrender value will be equal to the higher of Guaranteed Surrender Value (GSV) or Special Surrender Value (SSV). After the payment of the surrender benefit, the policy will terminate and no further benefit shall be payable. The method for calculating GSV and SSV is explained below in detail.

# **Guaranteed Surrender Value (GSV)**

# For both Elite and Lite Variants:

The GSV is defined as:

Maximum of [(GSV Factor x Total Premiums Paid plus loading for modal premium plus discount (if any)) *less* withdrawals under Health Care Benefit Option (if any), 0]

GSV factor is as given below:

Policy Year of surrender	GSV factor
1	NIL
2	30%
3	35%
4-7	50%
	Graduating linearly from 50% to 90%
8 +	Minimum (50% + [(40% x (N-7)) / (Policy Term - 8)], 90%)
	N : Year of Surrender

# Special Surrender Value ('SSV')

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The SSV for all the available variants is provided in the table below:

Variant	Special surrender value	
Elite	SSV1 + SSV2 - Total withdrawals availed under Health Care Benefit Option (if any)	
Lite	SSV3 + SSV4	

Where SSV1, SSV2, SSV3 & SSV 4 are defined as:

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SSV1	SSV2	SSV3	SSV4
SSV1 = SSV Factor * RPU	SSV2 = SSV Factor * sum of:	SSV = SSV Factor * RPU	SSV4 = SSV Factor * sum of:
Factor * Sum Assured on Maturity	<ul> <li>Accrued Loyalty Booster, plus</li> <li>Applicable Saving Boosters (if any), plus</li> <li>Accrued Wellness Boosters (if any)</li> </ul>	Factor * Sum Assured on Maturity	<ul> <li>Accrued Loyalty Booster, plus</li> <li>Accrued Wellness Boosters (if any)</li> </ul>
	Please note Growth rate applicable under the Savings Booster above = RPU Factor * Growth Rate		

Where **RPU Factor** = (Number of Total Premiums Paid for base policy) / (Number of Total Premiums Payable for base policy)

## **Reduced Paid-Up Policy**

Once the policy acquires a surrender value as mentioned above, by default the policy will become RPU in case of non-payment of any further premium.

**RPU Factor** = (Number of Total Premiums Paid for base policy) / (Number of Total Premiums Payable for base policy)

#### **RPU Death Benefit** is calculated as:

Elite Variant	Lite Variant
RPU Death Benefit = Higher of:	RPU Death Benefit = Higher of:
<ul> <li>RPU Factor * Sum Assured on Death or</li> <li>105% of sum of Total Premiums Paid plus underwriting extra premiums plus loadings for modal premiums plus discount, (if any) as on the date of death of life insured</li> <li>Accrued Benefit as on date of death of life insured</li> </ul>	<ul> <li>RPU Factor * Sum Assured on Death or</li> <li>105% of sum of Total Premiums Paid plus underwriting extra premiums plus loadings for modal premiums plus discount, (if any) as on the date of death of life insured</li> <li>100% of sum of Total Premiums Paid plus underwriting extra premiums plus loadings for modal premiums plus discount, (if any) as on the date of death of life insured plus accrued Wellness Booster plus accrued Loyalty Booster.</li> </ul>

# **RPU Maturity Benefit** is calculated as:

Elite Variant	Lite Variant
<ul> <li>RPU Maturity Benefit =         <ul> <li>RPU Factor * Sum Assured on Maturity, plus</li> <li>Applicable Saving Boosters (if any), plus</li> <li>Accrued Loyalty Booster (if any), plus</li> <li>Accrued Wellness Boosters (if any)</li> </ul> </li> <li>Please note Growth rate applicable under the Savings booster above = RPU Factor * Growth Rate</li> </ul>	<ul> <li>RPU Maturity Benefit =</li> <li>RPU Factor * Sum Assured on Maturity, plus</li> <li>Accrued Loyalty Booster (if any), plus</li> <li>Accrued Wellness Boosters (if any)</li> </ul>

Please note, the **Fixed Daily Hospitalisation Cash Benefit (FDHC)** and **Fixed Surgical Care Benefit** (FSC) will be discontinued and shall not be applicable after the policy has become reduced paid up



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# **REVIVAL OF THE PLAN**

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In case of non-receipt of any of the first two full year's premium, the policy will lapse and no benefits shall be payable.

Once the policy has lapsed, it can only be revived within a revival period of five years from the due date of first unpaid premium, subject to following conditions:

• Policyholder paying all overdue premiums, together with late fee applicable as on the date of revival and as determined by the Company from time to time depending upon the number of days between the date of lapse and the date of revival of the policy. The current late fee structure is mentioned below:

No. of Days between lapse and revival of policy	Late fee
0 – 60	Nil
61-180	RBI Bank Rate + 1% p.a. compounded annually on due premiums.
>180	RBI Bank Rate + 3% p.a. compounded annually on due premiums.

- The Policyholder producing an evidence of insurability at his/her own cost which is acceptable to the Company; and
- The revival of the policy shall take effect only after revival of the policy is approved by Max Life Insurance basis the Board approved underwriting policy and communicated to the policyholder in writing. Once the policy has been revived, all the benefits will get reinstated to original levels, which would have been the case had the policy remained premium paying all throughout.

If a lapsed policy is not revived within five years, the policy shall be terminated and no value is payable to the policyholder.

After a policy has acquired surrender value, the policy shall not lapse. In case of premium discontinuance, the policy will by default become Reduced Paid-Up (RPU). A RPU policy can be revived within a revival period of five years from the due date of first unpaid premium, subject to conditions mentioned above for revival of lapsed policy.

Once the policy has been revived, all the benefits will get reinstated to original levels, which would have been the case had the policy remained premium paying all throughout.

If a RPU policy is not revived within five years of it becoming RPU, then the policy cannot be revived and will continue as RPU for the rest of its Policy Term.

The 'RBI Bank Rate' for the financial year ending 31st March (every year) will be considered for determining the revival late fee.

On grounds of simplicity and operational ease, the late fee is revised only if the RBI Bank Rate changes by 100 bps or more from the RBI Bank rate used to determine the prevailing revival late fee (reviewed on every 31st March).

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As the interest rate will be reviewed at the beginning of each financial year, any change in revival late fee will be applicable from 1st July to 30th June to allow sufficient time for making changes in the policy administration system.

The current revival late fee is based on RBI Bank rate of 4.65% p.a. prevailing as at 31st March 2020 plus relevant margins stated in the table above.

Any change in the basis of determination of revival interest rate will be done only after prior approval of the Authority.

For the avoidance of doubt, the Policy cannot be revived beyond the Policy Term.

# AVAILABILITY OF PRODUCT VIA ONLINE MODE

Product will be available for sale through online mode.

## RIDERS

Following riders are available under the product:

<u>Max Life Accidental Death and Dismemberment Rider (UIN: 104B027V04</u>), which provides additional benefits in case of death or dismemberment of the Life Insured due to an accident.

Max Life Term Plus Rider (UIN: 104B026V03), which provides additional lump sum benefit in case of death of the Life Insured.

Max Life Critical Illness and Disability Rider (UIN: 104B033V01), which provides additional lump sum benefit in case of critical illness diagnosis.

### **TERMINATION OF POLICY**

This Policy will terminate upon the happening of any of the following events:

- a. on the date on which We receive Free-look cancellation request;
- b. the date of payment of death benefit on the death of the Life Insured;
- c. on the expiry of the Revival Period, if the Lapsed Policy has not been revived;
- d. on the date of payment of Surrender Value;
- e. upon the payment of the Maturity Benefit;
- f. upon payment of dues as per suicide clause or
- g. if the loan and accumulated interest exceeds the Surrender Value payable in case of reduced paid-up policies.

#### TERMS AND CONDITIONS

We urge you to read this prospectus and the benefit illustration, understand the plan details & how it works before you decide to purchase this Policy.

#### Premium Rate Review and Guarantee:



Premium rates for Fixed Daily Hospitalisation Cash (FDHC) & Fixed Surgical Care Benefit (FSC) are guaranteed for a period of 3 years from the date of Commencement of Risk and the same may be revised thereafter subject to prior approval from IRDAI.

After every revision, the premium will remain guaranteed for a period of 3 years from the date of such revision and may be revised thereafter at every 3 years of interval. The premium will be revised in line with the new rates.

In case of revision of the premium, the policyholder shall be notified with the revised premium and benefits, three months prior to the next policy anniversary post the revision. If the policyholder does not agree with the revised premium, he/she shall have an option to opt out of Fixed Daily Hospitalisation Cash Benefit and Fixed Surgical Care Benefit for the remaining premium payment term under the policy at the time of revision. Subsequently, the Annualised Premium will reduce to the extent of premium applicable for FDHC & FSC whereas, the death & maturity benefit under the policy will remain same. For clarity purpose, there shall be no surrender value payable when the policyholder opt out of FDHC and FSC benefit.

In case the policyholder opts out of FDHC & FSC at the time of revision in premium, no further Wellness Boosters shall accrue, however, the policyholder can continue to use the wellness program for other available features till the end of the policy term.

In case of any change in premium rates, the revised premium rates shall be applicable based on entry age at inception.

# Definitions for Fixed Daily Hospitalisation Cash (FDHC) & Fixed Surgical Care Benefit (FSC):

<u>Day Care Centre</u> means any institution established for day care treatment of illness and/or injuries or a medical setup with a hospital and which has been registered with the local authorities, wherever applicable, and is under supervision of a registered and qualified medical practitioner AND must comply with all minimum criterion as under –

- i. has qualified nursing staff under its employment;
- ii. has qualified medical practitioner/s in charge;
- iii. has fully equipped operation theatre of its own where surgical procedures are carried out;
- iv. maintains daily records of patients and will make these accessible to the insurance company's authorized personnel.

<u>Hospital</u> means any institution established for in-patient care and day care treatment of disease/ injuries and which has been registered as a hospital with the local authorities under the Clinical Establishments (Registration and Regulation) Act, 2010 or under the enactments specified under Schedule of Section 56(1) of the said Act, **OR** complies with all minimum criteria as under:

i. has qualified nursing staff under its employment round the clock;

ii. has at least ten inpatient beds in towns having a population of less than ten lakhs and at least fifteen inpatient beds in all other places;

iii. has qualified medical practitioner (s) in charge round the clock;

- iv. has a fully equipped operation theatre of its own where surgical procedures are carried out
- v. maintains daily records of patients and shall make these accessible to the Company's authorized personnel.



<u>Hospitalization</u> means admission in a hospital for a minimum period of twenty-four (24) consecutive 'In-patient care' hours except for specified procedures/ treatments, where such admission could be for a period of less than twenty-four (24) consecutive hours.

<u>Inpatient Care</u> means treatment for which the insured person has to stay in a hospital for more than 24 hours for a covered event.

<u>Intensive Care Unit (ICU)</u> means an identified section, ward or wing of a hospital which is under the constant supervision of a dedicated medical practitioner(s), and which is specially equipped for the continuous monitoring and treatment of patients who are in a critical condition, or require life support facilities and where the level of care and supervision is considerably more sophisticated and intensive than in the ordinary and other wards.

<u>Surgery / Surgical Procedure</u> means manual and/or operative procedure(s) required for treatment of an illness or injury, correction of deformities and defects, diagnosis and cure of diseases, relief from suffering or prolongation of life, performed in a hospital or day care centre by a medical practitioner.

<u>Medically Necessary Treatment</u> is defined as any treatment, tests, medication, or stay in hospital or part of a stay in hospital which

- is required for the medical management of the illness or injury suffered by the insured;
- must not exceed the level of care necessary to provide safe, adequate and appropriate medical care in scope, duration, or intensity;
- must have been prescribed by a medical practitioner;

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• must conform to the professional standards widely accepted in international medical practice or by the medical community in India.

Accident is a sudden, unforeseen and involuntary event caused by external, visible and violent means.

<u>Injury</u> means accidental physical bodily harm excluding illness or disease solely and directly caused by external, violent and visible and evident means which is verified and certified by a medical practitioner.

<u>Illness</u> means a sickness or a disease or pathological condition leading to the impairment of normal physiological function which manifests itself during the Policy Period and requires medical treatment.

<u>Medical Practitioner</u> means a person who holds a valid registration from the Medical Council of any state or Medical Council of India or Council for Indian Medicine or for Homeopathy set up by the Government of India or a State Government and is thereby entitled to practice medicine within its jurisdiction; and is acting within the scope and jurisdiction of his / her license. The medical practitioner should not be the insured or a close relative of the insured.

<u>Pre-existing Disease</u> means any condition, aliment, injury or disease / illness / disability:

- a. That is/are diagnosed by a physician within 48 months prior to the effective date of the policy issued by the insurer or its reinstatement; or
- b. For which medical advice or treatment was recommended by, or received from, a Physician within 48 months Prior to the effective date of the policy issued by the insurer or its reinstatement





Any terms not defined above, will follow the definitions from IRDAI's Master Circular on Standardisation of Health Insurance Products (Ref: IRDAI/HLT/REG/CIR/193/07/2020) dated 22 July 2020, as amended from time to time.

# Exclusions for Fixed Daily Hospitalization Cash Benefit (FDHCB)

No benefit shall be payable for any claim under Daily Hospitalization Cash benefit in respect of a Life Insured, directly or indirectly caused by, arising from or in any way attributable to any of the following:

- 1. Any Illness, or Accident causing the Injury leading to the Hospitalization, which has occurred prior to the Risk Inception Date.
- 2. Any Hospitalization for treatment of Pre-existing Disease or its direct complications shall be excluded until the expiry of 48 months of continuous coverage after the date of inception of the first policy with Insurer.

In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.

Coverage under the policy after the expiry of 48 months for any Pre-existing Disease is subject to the same being declared at the time of application and accepted by Insurer.

- 3. Any Procedure/ treatment which is carried out as a Day Care Treatment, or which requires less than 24 continuous hours of Hospitalization.
- 4. Any admission for treatment arising from or traceable to childbirth (including complicated deliveries and caesarean sections incurred during Hospitalization) except surgical management of ectopic pregnancy.

Any admission for treatment arising from or traceable to miscarriage (unless due to an accident) and lawful medical termination of pregnancy during the policy period.

- 5. Any treatment performed solely due to cosmetic or aesthetic reasons, weight reduction, change of sex, and Lasik Surgery unless not for cosmetic purpose.
- 6. Any admission for any dental treatment except any dental Surgery or facial reconstruction being performed under Emergency Care due to an Accident.
- 7. Hospitalization for the sole purpose of traction, physiotherapy or any ailment for which Hospitalization is not warranted due to advancement in medical technology.
- 8. Treatment by a family member and self-medication or any treatment that is not scientifically recognized.
- 9. Any Unproven/Experimental treatment: Hospitalization for or due to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness.
- 10. Any alternative treatments except treatment taken under Ayurveda, Unani, Sidha and Homoeopathy in a Government Hospital or any institute recognized by the Government and/or accredited by Quality Council of India / National Accreditation Board for Hospitals and Healthcare Providers.
- 11. Any treatment received outside India unless specifically covered and specified in the Policy Certificate.
- 12. Routine medical, dental, eye and ear examinations are not covered unless specifically covered and specified in the Policy Certificate.
- 13. Circumcision unless medically necessary.

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14. Any Hospitalization primarily for diagnostics and evaluation purposes only are excluded.



- 15. Any Hospitalization necessitated due to participation as a professional in hazardous or adventure sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving
- 16. Any Hospitalization directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.
- 17. Hospitalization in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website / notified to the policyholders are not admissible. However, in case of life-threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim.
- 18. Any Hospitalization for treatment of Alcoholism, drug or substance abuse or any addictive condition and consequences thereof.
- 19. Any Hospitalization for treatment for correction of eye sight due to refractive error less than 7.5 dioptres.
- 20. Any Hospitalization due to intentional self-injury, suicide or attempted suicide.
- 21. Any Hospitalization due to participation by the Insured Person in any flying activity, except as a bona fide, farepaying passenger of a recognized airline on regular routes and on a scheduled timetable.
- 22. Any Hospitalization arising out of or attributable to foreign invasion, act of foreign enemies, hostilities, warlike operations (whether war be declared or not or while performing duties in the armed forces of any country during war or at peace time), participation in any naval, military or airforce operation, civil war, public defense, rebellion, revolution, insurrection, military or usurped power
- 23. Any Hospitalization arising from or caused by ionizing radiation or contamination by radioactivity from any nuclear fuel (explosive or hazardous form) or resulting from or from any other cause or event contributing concurrently or in any other sequence to the loss, claim or expense from any nuclear waste from the combustion of nuclear fuel, nuclear, chemical or biological attack.
  - a. Nuclear attack or weapons means the use of any nuclear weapon or device or waste or combustion of nuclear fuel or the emission, discharge, dispersal, release or escape of fissile/ fusion material emitting a level of radioactivity capable of causing any Illness, incapacitating disablement or death.
  - b. Chemical attack or weapons means the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical compound which, when suitably distributed, is capable of causing any Illness, incapacitating disablement or death.
  - c. Biological attack or weapons means the emission, discharge, dispersal, release or escape of any pathogenic (disease producing) microorganisms and/or biologically produced toxins (including genetically modified organisms and chemically synthesized toxins) which are capable of causing any Illness, incapacitating disablement or death.
- 24. Any Hospitalization outside India.

- 25. Any Hospitalization related to donor treatment, including screening, surgery to remove organs from the donor, in case of transplant surgery.
- 26. Any Hospitalization for treatment of Congenital External Anomalies or any complications or conditions arising therefrom including any developmental conditions of the Insured.
- 27. Any Hospitalization for diagnosis or treatment related to sleep disorder or sleep apnea syndrome or general debility convalescence.



28. Any Hospitalization due to deliberate exposure to exceptional danger (except in an attempt to save human life).

# Exclusions for Fixed Surgical Care Benefit (FSC)

No benefit shall be payable for any claim under Surgical Care benefit in respect of a Life Insured, directly or indirectly caused by, arising from or in any way attributable to any of the following:

- 1. Pre-Existing Diseases
  - a) Expenses related to the treatment of a pre-existing Disease (PED) and its direct complications shall be excluded until the expiry of 48 months of continuous coverage after the date of inception of the first policy with insurer.
  - b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
  - c) If the Insured Person is continuously covered without any break as defined under the portability norms of the extant IRDAI (Health Insurance) Regulations, then waiting period for the same would be reduced to the extent of prior coverage.
  - d) Coverage under the policy after the expiry of 48 months for any pre-existing disease is subject to the same being declared at the time of application and accepted by Insurer.
- 2. Specified disease/procedure waiting period
  - a) Expenses related to the treatment of the following listed conditions, surgeries/treatments shall be excluded until the expiry of 24/48 months of continuous coverage, as may be the case after the date of inception or reinstatement of the first policy with the insurer. This exclusion shall not be applicable for claims arising due to an accident.
  - b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
  - c) If any of the specified disease/procedure falls under the waiting period specified for Pre-Existing diseases, then the longer of the two waiting periods shall apply.
  - d) The waiting period for listed conditions shall apply even if contracted after the policy or declared and accepted without a specific exclusion.
    - i. 24 Months waiting period:
      - 1. Benign ENT disorders
      - 2. Tonsillectomy
      - 3. Adenoidectomy
      - 4. Mastoidectomy
      - 5. Tympanoplasty
      - 6. Hysterectomy

- 7. All internal and external benign tumours, cysts, polyps of any kind, including benign breast lumps
- 8. Benign prostate hypertrophy



- 9. Cataract and age-related eye ailments
- 10. Gastric/ Duodenal Ulcer
- 11. Gout and Rheumatism
- 12. Hernia of all types
- 13. Hydrocele
- 14. Non-Infective Arthritis
- 15. Piles, Fissures and Fistula in anus
- 16. Pilonidal sinus, Sinusitis and related disorders
- 17. Prolapse inter Vertebral Disc and Spinal Diseases unless arising from accident

18. Calculi in urinary system, Gall Bladder, biliary and pancreatic system and salivary duct excluding malignancy.

- 19. Varicose Veins and Varicose Ulcers
- 20. Internal Congenital Anomalies
- ii. 48 Months waiting period
  - 1. Treatment for joint replacement unless arising from accident
  - 2. Age-related Osteoarthritis & Osteoporosis leading to any surgery including joint replacement
- 3. Investigation & Evaluation
  - a) Expenses related to any admission primarily for diagnostics and evaluation purposes only are excluded.
  - b) Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment are excluded.
- 4. Rest Cure, rehabilitation and respite care

Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:

- i. Custodial care either at home or in a nursing facility for personal care such as help with activities of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or non-skilled persons.
- ii. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.
- 5. Obesity/ Weight Control

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Expenses related to the surgical treatment of obesity that does not fulfil all the below conditions:

- 1) Surgery to be conducted is upon the advice of the Doctor
- 2) The surgery/Procedure conducted should be supported by clinical protocols
- 3) The member has to be 18 years of age or older and



- 4) Body Mass Index (BMI):
  - a) greater than or equal to 40 or
  - b) greater than or equal to 35 in conjunction with any of the following severe co-morbidities following failure of less invasive methods of weight loss:
    - i. Obesity-related cardiomyopathy
    - ii. Coronary heart disease
    - iii. Severe Sleep Apnea
    - iv. Uncontrolled Type2 Diabetes
- 6. Change-of-Gender treatments:

Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.

7. Cosmetic or plastic Surgery:

Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of medically necessary treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner.

8. Hazardous or Adventure sports:

Expenses related to any treatment necessitated due to participation as a professional in hazardous or adventure sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving.

9. Breach of law

Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.

10. Excluded Providers

Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website / notified to the policyholders are not admissible. However, in case of life-threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim.

- 11. Treatment for, Alcoholism, drug or substance abuse or any addictive condition and consequences thereof.
- 12. Any treatment in an establishment that is not a Hospital. This includes:
  - a. Treatments received in health hydros, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons.
  - b. Out-patient treatment.

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c. Domiciliary hospitalization or treatment.



- d. Any treatment taken in a clinic, rest home, convalescent home for the addicted, detoxification center, sanatorium, home for the aged, remodeling clinic or similar institutions.
- 13. Refractive Error: Expenses related to the treatment for correction of eye sight due to refractive error less than 7.5 dioptres.
- 14. Unproven Treatments: Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness
- 15. Any surgery arising under alternative treatments except treatment taken under Ayurveda, Unani, Sidha and Homoeopathy in a Government Hospital or any institute recognized by the Government and/or accredited by Quality Council of India / National Accreditation Board for Hospitals and Healthcare Providers.
- 16. Sterility and Infertility

Expenses related to sterility and infertility. This includes:

- a) Any type of contraception, sterilization
- b) Assisted Reproduction services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI
- c) Gestational Surrogacy
- d) Reversal of sterilization

- 17. Maternity
  - a) Medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization) except ectopic pregnancy;
  - b) Expenses towards miscarriage (unless due to an accident) and lawful medical termination of pregnancy during the policy period.
- 18. Any Expenses related to intentional self-injury, suicide or attempted suicide
- 19. Participation by the Insured Person in any flying activity, except as a bona fide, fare-paying passenger of a recognized airline on regular routes and on a scheduled timetable.
- 20. Expenses arising out of or attributable to foreign invasion, act of foreign enemies, hostilities, warlike operations (whether war be declared or not or while performing duties in the armed forces of any country during war or at peace time), participation in any naval, military or airforce operation, civil war, public defense, rebellion, revolution, insurrection, military or usurped power
- 21. Expenses arising from or caused by ionizing radiation or contamination by radioactivity from any nuclear fuel (explosive or hazardous form) or resulting from or from any other cause or event contributing concurrently or in any other sequence to the loss, claim or expense from any nuclear waste from the combustion of nuclear fuel, nuclear, chemical or biological attack.
  - a) Nuclear attack or weapons means the use of any nuclear weapon or device or waste or combustion of nuclear fuel or the emission, discharge, dispersal, release or escape of fissile/ fusion material emitting a level of radioactivity capable of causing any Illness, incapacitating disablement or death.



- b) Chemical attack or weapons means the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical compound which, when suitably distributed, is capable of causing any Illness, incapacitating disablement or death.
- c) Biological attack or weapons means the emission, discharge, dispersal, release or escape of any pathogenic (disease producing) microorganisms and/or biologically produced toxins (including genetically modified organisms and chemically synthesized toxins) which are capable of causing any Illness, incapacitating disablement or death.
- 22. Treatment taken outside India
- 23. Circumcision unless necessary for treatment of an Illness or as may be necessitated due to an Accident.
- 24. All expenses related to donor treatment, including screening, surgery to remove organs from the donor, in case of transplant surgery.
- 25. Congenital External Anomalies or any complications or conditions arising therefrom including any developmental conditions of the Insured.
- 26. Non-Allopathic Treatment or treatment related to any unrecognized systems of medicine.
- 27. Any treatment related to sleep disorder or sleep apnea syndrome or general debility convalescence.
- 28. Deliberate exposure to exceptional danger (except in an attempt to save human life).
- 29. All preventive care, Vaccination including Inoculation and Immunizations (except in case of post bite treatment) and tonics.
- **30.** Expenses related to any admission, Surgery and treatment primarily due to Hormone Replacement Therapy and any complications arising therefrom
- 31. Dental, Orthodontics, Periodontics, Endodontics or any preventative dentistry no matter who gives the treatment.
- 32. Ear or body piercing and tattooing or treatment needed as a result of any of these.

Organ / System	Sr No	Surgery/Procedure
Operations on Blood Vessels	1	Surgery of the Aorta
	2	Proximal Aortic Aneurysmal repair by coronary artery transplantation
	3	Repair of Cerebral or Spinal Arterio- Venous Malformations or aneurysms
	4	Surgery of Carotid Artery
	5	Major vein repair with or without grafting for traumatic & nontraumatic lesions
Operations on the Heart	6	CABG (two or more coronary arteries) via open thoracotomy
	7	Prosthetic replacement of Heart Valve
	8	Coronary Angioplasty with Stent implantation
	9	Pericardiotomy / Pericardectomy

# List of Major Surgeries payable under Fixed Surgical Care Benefit (FSC)





	1			
	10	Implantation of Cardioverter Defebrillator		
	11	Permanent pacemaker Implantation in heart		
	12	Mitral valve repair		
	13	Aortic valve repair		
	14	Tricuspid valve repair		
Operations on Lung and	15	Pneumenectomy		
Bronchus	16	Pleurectomy or Pleural decortication		
	17	Open Lobectomy of Lung		
	18	Partial Extirpation of Bronchus		
Operations on the skull, brain	19	Craniotomy for malignant Cerebral tumors		
and meninges	20	Craniotomy for non malignant space occupying lesions		
	21	Operations on Subarachnoid space of brain		
	22	Craniotomy- Surgery on meninges of Brain		
	23	Other operations on the meninges of the Brain		
	24	Micro vascular decompression of cranial nerves/nervectomy		
	25	Craniotomy for Drainage of Extradural, subdural or intracerebral space		
	26	Therapeutic Burr Hole on skull- Drainage of Extra-Dural, intra-Dural or		
		intracerebral space		
	27	Pineal Gland excision		
	28	Pituitary Gland excision		
	29	Partial Resection of Liver		
Operations on Liver	30	TIPS procedure for portal Hypertension		

# Free Look Option

You have a period of 15 days (30 days in case of electronic policies and policies obtained through Distance Marketing mode) from the date of receipt of the policy, to review the terms and conditions of the policy, where if you disagree to any of those terms and conditions, you have the option to return the policy stating the reasons for objections. You shall be entitled to an amount which will be equal to premium paid less proportionate premium for providing risk coverage for the period of cover, expenses incurred on medical examination, if any, and stamp duty charges.

The following distance marketing modes are applicable for this product:

- Voice mode, which includes telephone-calling;
- Short Messaging service (SMS);

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• Electronic mode which includes e-mail, and interactive television (DTH);

Physical mode which includes direct postal mail and newspaper and magazine inserts.

## Suicide Exclusions

In case of death due to suicide within 12 months from the date of inception of the policy (from the date of commencement of risk) or the date of revival of policy, the policy shall terminate immediately. In such cases, the Company shall pay either:



- Higher of Surrender Value or sum of total premiums paid, underwriting extra premiums and loadings for modal premiums (if any) and exclusive of taxes, cesses and levies as on date death, in case the policy has acquired a surrender value; or
- Total Premiums paid plus underwriting extra premiums, loadings for modal premium and exclusive of taxes, cesses and levies, in case the policy has not acquired a surrender value.

# Grace period

A grace period of thirty (30) days for annual, semi-annual and quarterly modes and fifteen (15) days for monthly mode from the due date for payment of each premium will be allowed to the policyholder for payment of contractual premium.

During the grace period, the Company will accept the premium without late fee.

The insurance coverage continues during the grace period but if the Life Insured dies during the grace period, the Company will deduct the due premium (if any) till the date of death from the benefits payable under the policy.

Similarly, if the Life Insured makes any claim under Fixed Daily Hospitalisation Cash (FDHC) benefit or Fixed Surgical Care (FSC) benefit during the grace period, the Company will deduct the due premium (if any) from the benefits payable under the policy.

## Loan Provision

Once the policy has acquired the surrender value, Policy loans will be available under this product subject to maximum limit of 75% of Surrender Value. Please note the following:

• Policy Loan shall be available during Policy Term only.

- The minimum loan amount that can be granted under the policy at any time will be Rs. 10,000. In no event shall the maximum amount of loan which can be granted under this Policy during the Policy Term exceed 75% (Seventy Five percent) of the Surrender Value payable under this Policy, subject to such terms and conditions as may be determined by Max Life from time to time.
- Upon grant of a loan under this Policy, this Policy shall automatically be assigned in favour of Max Life, till the time the entire loan amount including interest, any fees or dues towards such loan has been repaid. On repayment of the entire loan and accumulated interest, if any, this Policy will be reassigned to the policyholder.
- All benefits payable under the Policy (including surrender, death, survival, withdrawals under Health care Benefit Option or maturity) shall be first adjusted against outstanding loan and interest accrued thereon, prior to being paid to the policyholder. For clarity, it may be noted that any such adjustment will be done firstly to repay any accrued loan interest and the balance, if any, will be adjusted towards the principle loan outstanding amount.
- The interest on the loan will be compounded and applied annually on the Policy Anniversary at the rates as prescribed by Max Life at the time of taking the loan.
- The inforce polices or fully paid up polices will not be foreclosed for non-payment of outstanding loan balance even if the outstanding loan balance together with interest exceeds the surrender value.
- For Reduced Paid-up policies, should the loan together with interest thereon exceed the surrender value, the policy shall terminate. In case outstanding loan amount including interest exceeds 95% of the surrender value





or the remaining policy term is 6 months (whichever is earlier), customer communication will be sent within next 3 working days for repayment of loan along with the accrued interest.

- The policy loan interest rate is determined in accordance with the Max Life Policy for setting interest rates for policy loans, wherein the loan interest rate is determined by considering the potential loss in fund earning (plus administrative charges) due to lending money to a customer. The policy loan interest rate is determined by using the RBI Bank rate + 3.0% as a reference point, and is modified only if the RBI Bank rate changes by 100 bps or more from the RBI Bank rate used to determine the prevailing policy loan interest rate, on grounds of simplicity and operational ease
- The loan interest rate is reviewed on 31st March of every year and any change in loan interest rate will be applicable from the following 1st July to 30th June period to allow sufficient time for making changes in the policy administration system.
- For reference, the existing loan interest rate is 7.65% p.a. compounded annually and is based on the RBI Bank rate of 4.65% p.a. prevailing as at 31st March 2022 plus a margin of 3%.
- The loan interest rate was reviewed on 31st March 2022. Since the change in RBI Bank rate on these review dates was less than 100 bps, the policy loan rate has been maintained at 7.65% p.a.

Please note that any change in the basis of determining policy loan interest rate shall be made by the Company with prior approval of the IRDAI.

## Full Disclosure & Incontestability:

We draw your attention to Section 45 and statutory warning under Section 41 of the Insurance Act 1938 as amended from time to time – which reads as follows:

## Section 45 of the insurance Act, 1938 as amended from time to time states that:

- (1) No policy of life insurance shall be called in question on any ground whatsoever after the expiry of three years from the date of the policy, i.e. from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy whichever is later.
- (2) A policy of life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground of fraud:

**Provided** that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees of the insured the grounds and materials on which such decisions are based.

Explanation I - For the purposes of this sub-section, the expression "fraud" means any of the following acts committed by the insured or by his agent, with the intent to deceive the insurer or to induce the insurer to issue a life insurance policy:

- a) the suggestion, as a fact of that which is not true and which the insured does not believe to be true;
- b) the active concealment of fact by the insured having knowledge or belief of the fact;
- c) any other act fitted to deceive; and

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d) any such act or omission as the law specially declares to be fraudulent.

Explanation II – Mere silence as to facts likely to affect the assessment of the risk by the insurer is not fraud, unless the circumstances of the case are such that regard being had to them, it is the duty of the insured or his agent, keeping silence to speak, or unless his silence is, in itself, equivalent to speak.





(3) Notwithstanding anything contained in sub-section (2) no insurer shall repudiate a life insurance policy on the ground of fraud if the insured can prove that the mis-statement of or suppression of a material fact was true to the best of his knowledge and belief or that such mis-statement of or suppression of a material fact are within the knowledge of the insurer:

**Provided** that in case of fraud, the onus of disproving lies upon the beneficiaries, in case the member is not alive.

Explanation – A person who solicits and negotiates a contract of insurance shall be deemed for the purpose of the formation of the contract, to be the agent of the insurer.

(4) A policy of the life insurance may be called in question at any time within three years from the date of issuance of the policy or the date of commencement of risk or the date of revival of the policy or the date of the rider to the policy, whichever is later, on the ground that any statement of or suppression of a fact material to the expectancy of the life of the insured was incorrectly made in the proposal or other document on the basis of which the policy was issued or revived or rider issued:

**Provided** that the insurer shall have to communicate in writing to the insured or the legal representatives or nominees of the insured the grounds and material on which such decision to repudiate the policy of life insurance is based:

**Provided** further that in case of repudiation of the policy on the ground of misstatement or suppression of a material fact, and not on the ground of fraud, the premiums collected on the policy till the date of repudiation shall be paid to the insured or the legal representatives or nominees of the insured within a period of ninety days from the date of such repudiation

Explanation – For the purposes of this sub-section, the mis-statement of or suppression of fact shall not be considered material unless it has a direct bearing on the risk undertaken by the insurer, the onus is on the insurer to show that had the insurer been aware of the said fact no life insurance policy would have been issued to the insured.

(5) Nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.

## Prohibition of Rebates: Section 41 of the Insurance Act, 1938 as amended from time to time states:

- (1) No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer:
- (2) Any person making default in complying with the provisions of this section shall be liable for a penalty which may extend to ten lakh rupees.

## Nomination

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Nomination shall be applicable in accordance with provisions of Section 39 of the Insurance Act 1938 respectively, as amended from time to time.





# Assignment

Assignment shall be applicable in accordance with provisions of Section 38 of the Insurance Act 1938 respectively, as amended from time to time.

# **Rights and Responsibility of the Nominee**

In case of death of the Life Insured during the term of the Policy, the nominee will be entitled to receive the benefits secured under the Policy.

In addition, while processing claim for the death benefit / maturity benefit, the nominee will be required:

- 1. To produce all the necessary documents.
- 2. To give valid discharge for the payment of the benefits secured under the Policy.

# **Expert Advice at Your Doorstep**

Our distributors have been professionally trained to understand and evaluate your unique financial requirements and recommend a Policy which best meets your needs. With experienced and trained distributors, we are fully resourced to help you achieve your life's financial objectives. Please call us today. We would be delighted to meet you.

## **Important Notes:**

- 1. This is only a prospectus. It does not purport to be a contract of insurance and does not in any way create any rights and/or obligations. All the benefits are payable subject to the terms and conditions of the Policy.
- 2. Benefits are available provided all premiums are paid, as and when they are due.
- 3. All applicable taxes, cesses and levies as imposed by the Government from time to time would be levied as per applicable laws.
- 4. Life Insurance Coverage is available in this Product.
- 5. All Policy benefits are subject to policy being in force.
- 6. "We", "Us", "Our" or "the Company" means Max Life Insurance Company Limited.
- 7. "You" or "Your" means the Policyholder.

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8. Policyholder and Life Insured can be different under this product.

Should you need any further information from us, please do not hesitate to contact on the below mentioned address and numbers. We look forward to have you as a part of the Max Life Insurance family.

For other terms and conditions, request your Agent Advisor or intermediaries for giving a detailed presentation of the product before concluding the sale.

## **ANNEXURE 1:**

Modal Factors					
Premium Payment Mode	Factor				
Annual	1.0000				
Semi-annual	0.5075				
Quarterly	0.2558				
Monthly	0.0857				

A) Modal factors for the different premium payment modes:

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# B) Death Benefit Multiple:

Death Benefit Multiple							
Variant		El	ite		Li	ite	
Premium Paying Term (in Years)	8	10	12	15	20	30	
Policy Term (in Years)	12	15	18	20	20	30	
Age (Last Birthday)							
18	15.70	15.70	15.70	15.70	12.00	12.00	
19	15.60	15.60	15.60	15.60	12.00	12.00	
20	15.50	15.50	15.50	15.50	12.00	12.00	
21	15.40	15.40	15.40	15.40	12.00	12.00	
22	15.30	15.30	15.30	15.30	12.00	12.00	
23	15.20	15.20	15.20	15.20	12.00	12.00	
24	15.10	15.10	15.10	15.10	12.00	12.00	
25	15.00	15.00	15.00	15.00	12.00	12.00	
26	14.90	14.90	14.90	14.90	12.00	12.00	
27	14.80	14.80	14.80	14.80	12.00	12.00	
28	14.70	14.70	14.70	14.70	12.00	12.00	
29	14.60	14.60	14.60	14.60	12.00	12.00	
30	14.50	14.50	14.50	14.50	12.00	12.00	
31	14.40	14.40	14.40	14.40	12.00	12.00	
32	14.30	14.30	14.30	14.30	12.00	12.00	
33	14.20	14.20	14.20	14.20	12.00	12.00	
34	14.10	14.10	14.10	14.10	12.00	12.00	
35	14.00	14.00	14.00	14.00	12.00	12.00	
36	13.90	13.90	13.90	13.90	12.00	12.00	
37	13.80	13.80	13.80	13.80	12.00	12.00	
38	13.70	13.70	13.70	13.70	12.00	12.00	
39	13.60	13.60	13.60	13.60	12.00	12.00	
40	13.50	13.50	13.50	13.50	12.00	12.00	
41	13.40	13.40	13.40	13.40	12.00	12.00	
42	13.30	13.30	13.30	13.30	12.00	12.00	
43	13.20	13.20	13.20	13.20	12.00	12.00	
44	13.10	13.10	13.10	13.10	12.00	12.00	
45	13.00	13.00	13.00	13.00	12.00	12.00	
46	12.90	12.90	12.90	12.90	12.00		
47	12.80	12.80	12.80	12.80	12.00		
48	12.70	12.70	12.70	12.70	12.00		



49	12.60	12.60	12.60	12.60	12.00	
50	12.50	12.50	12.50	12.50	12.00	
51		12.40	12.40	12.40	12.00	
52		12.30	12.30	12.30	12.00	
53		12.20	12.20	12.20	12.00	
54		12.10	12.10	12.10	12.00	
55		12.00	12.00	12.00	12.00	

## **CONTACT DETAILS OF THE COMPANY**

Company Website http://www.maxlifeinsurance.com

#### **Registered Office**

Max Life Insurance Company Limited 419, Bhai Mohan Singh Nagar, Railmajra, Tehsil Balachaur, District Nawanshahr, Punjab -144 533 Tel: (01881) 462000

#### **Communication Address**

Max Life Insurance Company Limited Plot No. 90A, Sector 18, Gurugram – 122015, Haryana, India. Tel No.: (0124) 4219090

# Customer Helpline Number: 1860 120 5577

Customer Service Timings: 9:00 AM - 6:00 PM Monday to Saturday (except National holidays) or SMS 'Life' to 5616188

#### **Disclaimers:**

Max Life Insurance Company Limited is a Joint Venture between Max Financial Services Limited and Axis Bank Limited. Corporate Office: 11th Floor, DLF Square Building, Jacaranda Marg, DLF City Phase II, Gurugram (Haryana) - 122 002. Life insurance coverage is available in this product. For more details on risk factors, Terms and Conditions please read the prospectus carefully before concluding a sale. You may be entitled to certain applicable tax benefits on your premiums and policy benefits. Please note all the tax benefits are subject to tax laws prevailing at the time of payment of premium or receipt of benefits by you. Tax benefits are subject to changes in tax laws. Trade logo displayed belongs to Max Financial Services Ltd. and Axis Bank Ltd. respectively and with their consents, are used by Max Life Insurance Co. Ltd. You can call us on our Customer Helpline No. 1860 120 5577

## ARN: Max Life/SEWA Prospectus/February 2024

## **BEWARE OF SPURIOUS / FRAUD PHONE CALLS!**

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• IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums.

• Public receiving such phone calls are requested to lodge a police complaint

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